



RFNS
SENIOR SCIENCE COLLEGE
AKKALKUWA
DIST- NANDURBAR-425415

Statutory Declaration of Grievance Redressal Policy

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Grievance Redressal Policy

As per University guidelines, Grievance Redressal Committee is constituted in the college for the purpose of redressal grievance of the students and parents and others. RFNS, Senior Science College, Akkalkuwais committed to fostering a harmonious and conducive learning environment for students. Recognizing the importance of addressing and resolving grievances promptly and effectively, this Grievance Redressal Policy is established to provide a structured and transparent mechanism for students to voice their concerns. This policy outlines the procedures and guidelines for the submission, review, and resolution of grievances to ensure that students' issues are addressed in a fair and timely manner.

Objective

The primary objectives of this Grievance Redressal Policy are:

- **Fair Resolution**: To ensure that grievances are addressed and resolved impartially and promptly.
- **Student Support**: To provide students with a platform to express their concerns without fear of retribution.
- **Improvement**: To identify areas of improvement within the institution and enhance the overall quality of the educational experience.
- **Transparency**: To maintain transparency in the grievance redressal process and build trust among students and the institution.

Guidelines for Submitting Grievances

- **Eligibility**: Any student enrolled in the institution can submit a grievance
- **Types of Grievances**: Grievances can include, but are not limited to, academic issues, administrative problems, infrastructure concerns, harassment, and discrimination.
- **Submission Procedure**:

1. OFFLINE MECHANISM

a) For girl student: Drop your complaint in the Complaint Box placed in girls' common room.

b) Others: Drop your complaint in the Drop Box placed inside the Library.

2. ONLINE MECHANISM

Refer College Website Link as www.rfnscience.org

Our Grievance Cell is constituted for the Redressal of the problems reported by the Students of the College with the following guidelines:

1. Being a link between students, teachers and college administration.
2. We promote timely and transparent resolution of these issues/suggestions in a confidential manner.
3. Redressal of Students' Grievances to solve their academic and administrative problems.

4. Upholding the dignity of the college by creating a healthy and safe atmosphere in our college through promoting cordial Student-Student relationship and Student-teacher relationship etc.
5. Students may express their grievances / problems freely and frankly, without any fear of being victimized.

Functions

1. To guide ways and means to the students to redress their problems.
2. The cell formally will review all cases and will act accordingly as per University Guidelines.
3. The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.
4. The cases will be attended promptly on receipt of written grievances from the students.

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Prof. C. P. Sawant
(Principal)